



Request for Services Agreement

Customer Info

***Name:** _____

***Date:** _____

***Phone:** (____) _____ - _____

Email: _____

***Address:** _____

The above customer, referenced as Customer throughout, does hereby acknowledge the conditions of the terms set forth by Norris Lake Pressure Washing (referred to as NLPW throughout the extent of this article) which are outlined below. This agreement shall remain effective until January 1 of the calendar year following the date signed.

1. The cancellation or rescheduling of scheduled work by Customer must be submitted in written form (through letter, email, or text) within 48 hours of the morning of (8 a.m.) scheduled work date. If Customer fails to cancel or reschedule within the allowed time:
 - A. Customer may be charged up to 50% of the agreed upon payment or quote for the scheduled work when cancelling or,
 - B. Customer may be charged a rescheduling fee ranging from \$50 - \$200 dependent upon how much time was scheduled for the work.
2. NLPW reserves the right to reschedule or cancel at any time.
3. NLPW takes no responsibility for damages or loss of property if any of the following conditions are met prior to work being started:
 - A. Carpets and outdoor flooring if
 - A.A. Are older than 3 years or,
 - A.B. Designed for indoor use only, but being used outdoors or,
 - A.C. Used in a manner inconsistent with the manufacture's intent or,
 - A.D. Were not installed by a licensed professional.
 - B. Paint and Exterior Finishes if
 - B.A. They are older than 3 years or,
 - B.B. Designed for indoor use or,
 - B.C. Used in a manner inconsistent with the manufacture's intent.
 - C. Vinyl and leather seats if
 - C.A. They are older than 5 years or,
 - C.B. There are cracks, rips, or tears already present or,
 - C.C. The vinyl and/or leather is used in a manner inconsistent with the manufacture's intent.
 - D. Window and door seals
 - E. Canvas and boat covers if,
 - E.A. They are older than 5 years or,
 - E.B. There are cracks, rips, tears, or loose stitching already present or,
 - E.C. The canvas is used in a manner inconsistent with the manufacture's intent.
 - F. Wood and composite decking if
 - F.A. The wood is untreated or,
 - F.B. The wood is rotting or,
 - F.C. The wood has not been sealed in the last 5 years.
 - G. Vinyl and Wood Siding if,
 - G.A. The siding is older than 30 years or,
 - G.B. The siding is falling off or not secured correctly or,
 - G.C. The siding is used in a manner inconsistent with the manufacture's intent or,
 - G.D. The siding was not installed by a licensed professional or,
 - G.E. The siding shows rot, cracking, or other damage.
 - H. Concrete if
 - H.A. There are preexisting cracks and holes
 - I. Windows and door seals if
 - I.A. Signs of dry rot or aging are apparent or,
 - I.B. Seals are missing or,
 - I.C. Seals are older than 15 years.
 - J. Electronics such as radios, lights, speakers, fuses, amps, or other electronic equipment if they are used in an environment not suitable for the manufacture's intent.
2. NLPW takes no responsibility for damages accrued to trailers, boat lifts, lighting, or wiring during acid washing.
3. NLPW takes no responsibility for damages accrued to landscaping from off spray or chemicals during any kind of service.

3. The undersigned agrees to remove all personal belongings and move any furniture from the area(s) to be cleaned. NLPW is not responsible for furniture or other personal equipment which may be lost or damaged from being moved. If a NLPW employee is required to move personal belongings or furniture, a fee ranging from \$35-\$75 may be charged.
4. Customer agrees to provide water and electric hookup within 50ft of the area(s)/units to be cleaned. A fee of no less than the greater of \$50 or 10% may be charged if one or the other is not available.
5. If a boat, PWC, or other motorized vehicle is moved from one place to another during services, either by trailer or being driven, NLPW is not liable for the following:
 - A. Registration of the vehicle, vessel or trailer, or
 - B. Damages that may occur during transit, or
 - C. Theft or vandalism , or
 - D. "Acts of god."
6. NLPW can not guarantee the effectiveness of pest removal or prevention.
7. The undersigned agrees to the knowledge that NLPW is operating without a commercial pest control license by using only natural and environmentally safe ingredients in our pest control products.
8. Payment for services is due within 30 days of billing date. A late fee of 10% will be charged after 37 days from billing date and every 30 days thereafter. NLPW reserves the right to turn all unpaid debts, including late fees, to collection after 60 days of non-payment. Customer agrees to pay any fees associated with the collection of their debts.
9. Returned payments are subject to a fee of \$100. Late fees will also be applied if the return of the payment causes it to become past due.

By signing below you agree under penalty of law that you are the above mentioned and all of the information above is true and you agree to the terms and conditions set forth.

Print Name

Date

Signature